

Name: _____

Furniture Handling 101 Course Test

Clearly circle the correct answer(s) for each question.

1. What is at the heart of what we do?
 - a. Furniture purchasing
 - b. Furniture handling
 - c. Furniture selling

2. It's important to use professional techniques and tools when handling furniture to greatly DECREASE your chances of _____.
 - a. a promotion
 - b. an injury
 - c. a raise

3. The moving industry has a high risk of what kind of injuries?
 - a. Back
 - b. Leg
 - c. Arm

4. When moving, why do most scratches, dents, and gouges happen to doorways, walls, and furniture?
 - a. The mover is weak.
 - b. The mover is too strong.
 - c. The mover is in too big of a hurry.

5. True or False. Never slide or drag furniture along the floor without thoroughly evaluating the floor and the furniture.
 - a. TRUE
 - b. FALSE

6. When possible, use _____ when moving heavy pieces?
 - a. dollies or carts
 - b. neighbors
 - c. the foreman

7. Always _____ a piece of furniture before picking it up.
 - a. lift
 - b. evaluate
 - c. photograph

8. True or False. Before moving an item, examine the room and path to ensure the route is clear of problems like clutter, hanging lights, narrow doorways, and the like.
 - a. TRUE
 - b. FALSE

9. Most hand trucks can handle loads up to _____ pounds.
 - a. 50-100
 - b. 100-200
 - c. 300-400

10. Which of the following tools is best used when navigating around tight corners?
 - a. Hand truck
 - b. Appliance dolly
 - c. Piano cart

11. Which of the following tools is best to use when moving a refrigerator?
 - a. Hand truck
 - b. Appliance dolly
 - c. Piano cart

12. Hump straps are most commonly used when lifting _____ but are versatile for other uses as well.
 - a. mattresses
 - b. headboards
 - c. boxes

13. Which of the following is NOT true?
 - a. Ideally, hand trucks can be operated by 1 person.
 - b. Ideally, piano carts should be operated by 2 people.
 - c. Ideally, appliance dollies should be operated by 2 people.
 - d. Ideally, hump straps function best when operated by 4 people.

14. What are ramps commonly called?
- Walk boards
 - Walk-throughs
 - Incline boards
15. What of the following is NOT true regarding the SOLO LIFTING technique?
- Do not attempt to lift a piece of furniture alone if the item is too heavy or is awkward.
 - Twist your body while carrying the load to spread pressure of the load.
 - Walk as smoothly and evenly as you can.
 - Carry as much as you can without risking damage to the home, the item, or yourself.
 - Plan your path carefully.
16. True or False. Ramps are used to allow easy movement for our wheeled moving equipment.
- TRUE
 - FALSE
17. Which of the following is NOT true of the TEAM LIFTING technique?
- Do not worry about balance or speed as you carry.
 - One crew member should carry walking forward; the other, walking backwards.
 - Partners should mirror each other as they lift and move furniture.
 - Communicate with your partner when navigating through a difficult route.
18. True or False. When loading a hand truck, make sure the heavier objects are placed on top of lighter objects.
- TRUE
 - FALSE
19. True or False. To easily and safely operate the hand truck, pull rather than push the hand truck when going up a flight of stairs.
- TRUE
 - FALSE
20. True or False. Piano carts have four – 360 degree rotating casters, which makes them very easy to steer.
- TRUE
 - FALSE

21. Which of the following is a unique feature of the appliance dolly?
- a. It has a retractable winch strap that can firmly secure items to the dolly.
 - b. It has pneumatic tires.
 - c. It has two rotating casters.
22. True or False. When maneuvering a loaded appliance dolly, one crew member should operate the dolly while the other crew member should steer and stabilize.
- a. TRUE
 - b. FALSE
23. True or False. When loading items with a finished surface onto an appliance dolly, it is not necessary to pad the items because of the winch strap won't cause any damage.
- a. TRUE
 - b. FALSE
24. Which of the following is NOT true about hump straps?
- a. The cotton hump strap is smaller, softer and is used most often.
 - b. Hump straps are approximately 4 feet long.
 - c. Hump straps offer another option for lifting mattresses and fragile antiques.
 - d. Hump straps function best in a team lifting situation.
25. True or False. The hump strap needs to be well balanced under the item being moved.
- a. TRUE
 - b. FALSE
26. When moving large items with a hump strap on a flight of stairs, which method is ideal?
- a. Loop around method
 - b. California triple knot side carry levitation method
 - c. You should never use a hump strap on a flight of stairs.
27. True or False. Using a hump strap allows an item to remain lower to the ground while being carried; this is especially helpful when moving taller items or moving in areas with a low height clearance.
- a. TRUE
 - b. FALSE

28. Which of the following is NOT true about using a hump strap?
- a. To load an item onto the strap, you can lift the item and set it on the strap.
 - b. You can tilt the furniture item back and slide the strap underneath.
 - c. It doesn't matter if the strap is dirty.
29. What are the 3 different types of ramps?
- a. Split, standard, and aluminum ramps
 - b. Split, transition, and aluminum ramps
 - c. Standard, aluminum, and heavy-duty ramps
30. True or False. Each truck/trailer is equipped with only one size of ramp.
- a. TRUE
 - b. FALSE
31. True or False. When placing larger ramps (8 ft. or longer) into position, use 2 crew members.
- a. TRUE
 - b. FALSE
32. True or False. When possible, it's okay to step off or jump off the ramps because you will save steps and time.
- a. TRUE
 - b. FALSE
33. True or False. Because ramps can begin to shift out of place, regularly check to make sure ramps maintain their position.
- a. TRUE
 - b. FALSE
34. True or False. Because ramps have metal plates on each end, they may cause damage to the customer's home. Place a furniture pad or cardboard under the ramp in areas of concern.
- a. TRUE
 - b. FALSE